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| **Item** | **Team’s Information** |
| Project Team Number/Name | Group 3 |

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| Team Member Name | Service Strategy Process | Service Design Process |
| 1. Suraj Pratap Samirlal Poddar | Knowledge Management | Service Level Agreement |
| 1. Rajan Pawar | Incident Management | Service Catalog User View |
| 1. Prithvi Anand Vadapally | Portfolio | Capacity Management |
| 1. Mihir Panchal | Problem Management | Service Catalog Business View |
| 1. Giri Sai Mahamkali | Financial Management for IT Services | Technical description of Service Catalog Item |

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| Team’s Game Format | Yes | No |
| Based on template | Yes |  |
| If yes describe template | Quiz Questions | |
| If no describe your game concept |  | |